

LOUISIANA SUPPORT ENFORCEMENT ASSOCIATION ANNUAL TRAINING CONFERENCE

March 4-6, 2026



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ABOUT US

The Louisiana Support Enforcement Association fosters a partnership among members of the Federal and State governments, the District Attorneys, the Judiciary, private business and other entities involved in the enforcement of child and medical support orders in the State of Louisiana.

OUR MISSION

- Promote the effective operation of a child support enforcement program in Louisiana by striving to develop a uniform approach to legal procedures and problems involved in administration of the program at all levels.
- Serve as liaison for agencies interacting with the program, and when requested, advise such agencies concerning policy and procedure.
- Take responsibility for continuing analysis of Federal and State legislation affecting the program through regular meetings or by other means approved by the board of directors.
- Act as advisor to agencies engaged in training of child support enforcement personnel.



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We're looking forward to seeing you at the
**Louisiana Support Enforcement
Association Annual Conference**

Let's Elevate Your Child Support Program to New Heights in 2026!



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EXHIBITORS



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Wednesday, March 4, 2026

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- 9:00-5:00**
Paramount **Registration**
- 12:00-5:00**
Foyer **Exhibitors**
- 12:00-1:00**
Riverside Ballroom **Opening Ceremony and Call to Order:** LSEA President Ms. Brandy Z. Williams
Invocation: Most Rev. Michael G. Duca, Diocesan Bishop, Diocese of Baton Rouge
Welcome and Introduction of Special Guests: LSEA President Ms. Brandy Z. Williams
Special Guests:
 Honorable Hillar Moore, 19th JD District Attorney
 Honorable Sid Edwards, Mayor-President of East Baton Rouge Parish
 Mr. Zachary Daniels, Executive Director of LDAA
Recognition and Introduction of Departmental Guests: Ms. Konitra Jack, CSE Director,
 Dept. of Children and Family Services, State of Louisiana
Departmental Special Guests:
 Mr. Charles Watkins, Asst. Secretary of Family Support,
 Dept. of Children and Family Services
Board Nominations: Ms. Jamie Stout, Board Member,
 Nominations Committee Chairman
Business Matters: Ms. Angela Coburn, LSEA Treasurer
- 1:00-1:15**
Foyer **Break**
- 1:15-2:45**
Riverside Ballroom ****The Work in Progress: Becoming the Leader You Need to Be***
Mr. Jay Bland, Esq. Chief Growth Officer for GreenCourt Legal Technologies, L.L.C.
Moderators: Mary T. Strahan and Steve Landreneau
- 2:45-3:00**
Foyer **Break with Refreshments**
- 3:00-4:30**
Riverside Ballroom ****Building Better Outcomes: Lessons from the 2025 Audit***
Ms. Kristen Jacobs, Louisiana Legislative Auditor, Audit Manager
Ms. Patricia Cason, CSE Manager 3, State Office, Dept. Children and Family Services
Ms. Rennetta Wells, CSE Manager 1, CSE Program Integration, Dept. Children and Family Services
Moderators: Brad Church and Rachel Hurd
- 4:45-5:45**
Capital **CSE Manager's Meeting**
- 4:45-5:30**
Governor **District Attorney IV-D Administrator's Meeting**
- 6:00**
Pool Deck **Crawfish Boil**
Must have conference ID badge to attend

Thursday, March 5, 2026

(* Denotes CLE Credit)

7:30-8:30
Foyer **Breakfast**

8:00-12:00
Paramount **Registration**

8:00-5:00
Foyer **Exhibitors**

Our workshops dive into key areas of the child support program—including enforcement, intake, and legal services—providing practical tools and real-world insights. Participants are encouraged to select the sessions that best match their role and empower them to perform at their best every day.

8:00-9:00
Enforcement
Governor Room **Workshops:**
****From Orders to Outcomes: Mastering Child Support Enforcement Tools***
Ms. Charmine Anderson, CSE Specialist, Policy Unit, Dept. of Children and Family Services
Mr. Robert “Glen” Krieg, Lafayette, CSE Manager, Dept. of Children and Family Services
Moderator: Drusilla Henley

Intake
Capital Room ****The Compliance Connection: Case Closure and Timing Requirements***
Ms. Rennetta Wells, CSE Manager 1, CSE Program Integration, Dept. Children and Family Services
Moderator: Gwenda Sepulvado

Legal
Riverside Ballroom ****Mastering GovLink and E-filing: A Practical Guide for Legal Professionals***
Ms. Lisa Andry, Government Service Consultant, GreenCourt Legal Technologies
Ms. Wrenn Aubrey, Vice President for Customer Success, GreenCourt Legal Technologies
Ms. Misty Harry, Executive Vice President of Customer Support, GreenCourt Legal Technologies
Ms. Mary Strahan, Assistant District Attorney, 22nd JD District Attorney’s Office

9:00-9:15
Foyer **Break**

9:15-10:15
Enforcement
Governor Room **Workshops**
****Navigating Military Garnishment Laws and Procedures***
Ms. Bernadine Lenahan, Chief Soldier and Family Legal Services Office of the Staff Judge Advocate JRTC and Fort Polk
Moderator: Steve Landreneau

Intake
Capital Room ****From Intake to Assessment: Building Strong Case Foundations***
Ms. Ashley Ledbetter, Area Director, Dept. Children and Family Services
Ms. Mary Strahan, Assistant District Attorney, 22nd JD District Attorney’s Office

Legal
Riverside Ballroom ****Modern Family Law: Paternity Updates and Same-Sex Couples***
Mr. Apphaeus “Tracy” Burton, Attorney Supervisor, Bureau of General Counsel,
Moderator: Lekita Robertson

10:15-10:30
Foyer **Break with Refreshments**

Thursday, March 5, 2026

10:30-11:30

Workshops

**Enforcement
Governor Room**

****Bankruptcy and Child Support: Legal Intersections and Compliance***
Mr. Dominick Abrams, Attorney 4, Deputy General Counsel, Bureau of General Counsel
Moderator: Drusilla Henley

**Intake
Capital Room**

****More than E-filing: Using GovLink for Case Compliance***
Ms. Lisa Andry, Government Service Consultant, GreenCourt Legal Technologies
Ms. Wrenn Aubrey, Vice President for Customer Success, GreenCourt Legal Technologies
Ms. Misty Harry, Executive Vice President of Customer Support, GreenCourt Legal Technologies
Ms. Mary Strahan, Assistant District Attorney, 22nd JD District Attorney's Office

**Legal
Riverside Ballroom**

****Securing Default Judgments: Procedures and Pitfalls***
Honorable Judge Lekisha Jefferson, Orleans Parish Civil District Court
Moderator: Rachel Hurd

**11:30-12:00
Foyer**

Break

**12:00-1:00
Riverside Ballroom**

Senator Russell B. Long Stewardship Award Ceremony and Luncheon
Sponsored by
Must have conference ID badge to attend; separate agenda provided

**1:00-1:30
Foyer**

Break

1:30-2:30

Workshops

**Enforcement
Governor Room**

****Completing Child Support Obligation Worksheets: A Step-by-Step Guide***
Ms. Cheryl Hawkins, LSU Trainer, LSU Online Continuing Education
Ms. Ruby Darlene Smith, LSU Trainer, LSU Online Continuing Education
Moderator: Lekita Robertson

**Intake
Capital Room**

****Child Support Applications and First Contact: Building a Strong Start***
Ms. Angela Coburn, CSE Consultant, Alexandria, Dept. Children and Family Services
Ms. Jana Lebaron, CSE Supervisor, Alexandria, Dept. Children and Family Services
Moderator: Gwenda Sepulvado

**Legal
Riverside Ballroom**

****Paternity and Child Support Jurisprudence Update***
Professor Randall Trahan, Oliver P. Stockwell Professorship and Saul Litvinoff Distinguished Endowed Professorship, Louisiana State University, Paul M. Hebert Law Center
Moderator: Steve Landreneau

Thursday, March 5, 2026

2:30-2:45

Break

Foyer

2:45-3:45

Workshops

Enforcement

****Dos and Don'ts of GovLink Referrals***

Governor Room

Ms. Lisa Andry, Government Service Consultant, GreenCourt Legal Technologies
Ms. Wrenn Aubrey, Vice President for Customer Success, GreenCourt Legal Technologies
Ms. Misty Harry, Executive Vice President of Customer Support, GreenCourt Legal Technologies
Ms. Jana Lebaron, CSE Supervisor, Alexandria, Dept. Children and Family Services
Moderator: Brad Church

Intake

****Managing Paternity Cases: Free Testing, Dual Paternity, and Legal Procedures***

Capital Room

Ms. Brandy Williams, CSE Supervisor, Monroe, Dept. Children and Family Services
Moderator: Gwenda Sepulvado

Legal

****Professionalism***

Riverside Ballroom

Honorable Justice Jay McCallum, Louisiana Supreme Court
Moderator: Steve Landreneau

3:45-4:00

Break with Refreshments

4:00-5:00

Workshops

Enforcement/

Ohana Quiz Bowl

Intake

Program Integration Unit

Riverside Ballroom

Supervisors/

****Supervisory Skills in Action: Case Review and Performance Coaching***

Managers

Ms. Gwendolyn Woods, CSE Supervisor, Alexandria, Dept. Children and Family Services
Ms. Gretchen Morgan, CSE Manager, Baton Rouge, Dept. Children and Family Services

Capital Room

Moderator: Gwenda Sepulvado

Legal

****Legal Ethics***

Governor Room

Honorable Judge Sharon Wilson, Louisiana 3rd Circuit Court of Appeals
Moderator: Steve Landreneau

5:30-7:00

Louisiana Hearing Officers' Association (LaHOA) Meeting

Location TBD

Hearing Officers Only

5:30-7:00

Dinner (on your own)

7:00-11:00

LSEA's Presidential Reception— *OHANA: Strengthening Child Support Together*

Riverside Ballroom

Must have conference ID badge to attend

Friday, March 6, 2026

(* Denotes CLE Credit)

7:30-8:30

Breakfast

Foyer

8:00-9:00

****Legal Dimensions of Mediation and Strategic De-Escalation***

Riverside Ballroom

Honorable Patricia Douglas, Hearing Officer, 23rd JDC

Honorable Erin Gros, Hearing Officer, 23rd JDC

Retired Judge Guy Holdridge, Mediator, Perry Dampf Dispute Solutions

Moderators: Rachel Hurd and Lekita Robertson

9:00-9:15

Break

Foyer

9:15-10:15

****Professionalism Under Pressure***

Riverside Ballroom

Ms. Marsha Witt, Training Director, Courtland Consulting

Moderators: Drusilla Henley and Brad Church

10:15-10:30

Break

Foyer

10:30-11:30

Business Meeting and Introduction of Officials: LSEA President, Ms. Brandy Z. Williams

Riverside Ballroom

Departmental Special Guests:

OCSS Federal Report: Tinisha Cummings, Program Specialist, Region VI, OCSS

DCFS Report: TBD

DFS Report: Mr. Charles Watkins, Assistant Secretary of Family Support,

Dept. of Children and Family Services, State of Louisiana

Ms. Mona Chapman, Deputy Asst. Secretary of Family Support,

Dept. of Children and Family Services, State of Louisiana

CSE Program Report: Ms. Konitra Jack, Child Support Enforcement Director,

Dept. of Children and Family Services, State of Louisiana

LDAA Report: Ms. Drusilla Henley, LDAA Liaison

Louisiana District Attorneys Association

Board Election Results: Ms. Jamie Stout, Board Member,

Nominations Committee Chairman

CSE Awards: Ms. Konitra Jack, Child Support Enforcement Director,

Dept. of Children and Family Services, State of Louisiana

LSEA Awards: Ms. Rachel Hurd, LSEA Vice President

Closing Remarks: LSEA President, Ms. Brandy Z. Williams

11:30-11:45

LSEA Board Meeting

Paramount