

LOUISIANA SUPPORT ENFORCEMENT ASSOCIATION

ANNUAL TRAINING CONFERENCE

March 6, 2024-March 8, 2024



Olympic Dreams of Child Support

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ABOUT US

The Louisiana Support Enforcement Association is a non-profit Louisiana Corporation qualified as an exempt organization under I.R.S. Section 501(c)(3) which fosters a partnership among members of the Federal and State governments, the District Attorneys, the Judiciary, private business and other entities involved in the enforcement of child and medical support orders in the State of Louisiana.

OUR MISSION

- Promote the effective operation of a child support enforcement program in Louisiana by striving to develop a uniform approach to legal procedures and problems involved in administration of the program at all levels.
- Serve as liaison for agencies interacting with the program, and when requested, advise such agencies concerning policy and procedure.
- Take responsibility for continuing analysis of Federal and State legislation affecting the program through regular meetings or by other means approved by the board of directors.
- Act as advisor to agencies engaged in training of child support enforcement personnel.

LSEA Thanks Its Gold Medal Sponsors

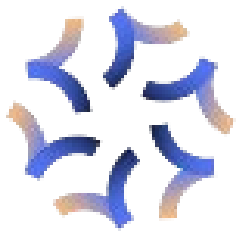


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OUR STORY

Founded in 1986, Informatix, Inc. stands as a guiding force in the field of management consulting and information technology. With over 35 years of experience, we have been the trusted provider of application software and IT consulting services to both government and private industry.

OUR EXPERTISE

We take pride in our strong reputation for delivering exceptional IT consulting services and advanced technology solutions. As an AWS Select Tier Partner, Informatix has over 10 years of experience managing enterprise-class, production workloads in the cloud and overseeing migrations to AWS.

OUR PARTNERS

We cater to 60 State Agencies, with offices located in California, Michigan, Minnesota, Mississippi, Indiana, Arizona, and Oregon. As your committed ally in the Louisiana Child Support program, Informatix takes pride in delivering excellence across all our services.



SCAN for SLIDO Access

Wednesday, March 6, 2024

(* Denotes CLE Credit)

9:00-5:00 Registration
Congress Boardroom

12:00-5:00 Exhibitors
Atrium

11:30-12:30 **Opening Ceremony and Call to Order:**, LSEA President Ms. Jana Lebaron
Invocation: Associate Justice Jay McCallum, Louisiana Supreme Court Justice
Welcome and Introduction of Special Guests:, LSEA President Ms. Jana Lebaron
Special Guests: Honorable Zach Daniels, Executive Director of LDAA
Honorable Hillar Moore, 19th JDC District Attorney
Recognitions and Introduction of Departmental Guests: Ms. Konitra Jack, CSE Director,
Department of Children and Family Services, State of Louisiana
Departmental Special Guests:
Mr. David N. Matlock, Secretary
Department of Children and Family Services, State of Louisiana
Mr. William Tilley, Deputy Asst. Secretary, Family Support,
Department of Children and Family Services, State of Louisiana
Ms. Katreena Moses, Director of Workforce Development,
Department of Children and Family Services, State of Louisiana
Ms. Bora Sunseri, CSE Modernization, Project Director
Department of Children and Family Services, State of Louisiana
Mr. Robert Williams, Program Manager 3 Family Support Contracts
Department of Children and Family Services, State of Louisiana
Board Nominations: Ms. Brandy Williams, Board Member,
Nominations Committee Chairman
Business Matters: Ms. April Tate, Board Member, Treasurer

12:30-12:45 Break
Atrium

12:45-1:45 ***Golden Principles: Guiding Ethics**
Constitution Hall Associate Justice Jay McCallum, Louisiana Supreme Court Justice
Moderator Ms. Jana Lebaron

1:45-2:00 Break with Refreshments Sponsored by **Fast Enterprises**
Atrium

2:00-3:00 ***Effortless Strides: Navigating Caseloads with Olympic Precision**
Constitution Hall Ms. Robbie Endris, Regional Director of Child Support Services, Conduent
Moderator Ms. Dione Tolliver



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3:00-4:30 Constitution Hall *Legal Decathlon: Mastering Hurdles of Incarceration, Redirections, and Child Support Against Minor Non-Custodial Parents
Mr. Gary Franklin, Attorney IV, BGC, Department of Children and Family Services
Honorable Jacquelyn Heinen, Hearing Officer, 31st Judicial District
Ms. Ashley Ledbetter, Area Director, Department of Children and Family Services
Ms. Rachel Hurd, Assistant District Attorney, 41st Judicial District
Ms. Sheri Stapleton Attorney III, BGC, Department of Children and Family Services
Moderator Mr. Steve Landreneau, Ms. Toni Menard, and Ms. Mary Straban,

4:45-5:45 CSE Manager’s Meeting
Constitution Hall

4:45-5:30 District Attorney IV-D Administrator’s Meeting
Congress Boardroom

6:00 Crawfish Boil Sponsored by Young Williams
Back Parking Lot Music sponsored by Visit Baton Rouge: Robert Calmes
Must have conference ID badge to attend

Thursday, March 7, 2024 (* Denotes CLE Credit)

6:30-8:30 Breakfast
Atrium complimentary for Embassy Suites Hotel Guests

8:00-12:00 Registration
Congress Boardroom

8:30-5:00 Exhibitors
Atrium

8:00-9:00 Workshops

Track A *Triumph in Innovation: Demystifying Artificial Intelligence
Senate Room Mr. Michael Green- Principal, Deloitte Consulting LLP’s Government and Public Services (GPS) Practice
Moderator Ms. Rachel Hurd

Track B *Being Better than Bronze: A Family Centered Approach to Child Support
Assembly / Ms. Konitra Jack, CSE Director, Department of Children and Family Services
Caucus Room Program Integration Unit, CSE, Department of Children and Family Services
Moderator Ms. Renetta Wells

9:00-10:00 Workshops

Track A *Legal Summit: Jurisprudence Gold Medal Performance
Senate Room Professor Randall Trahan, Oliver P. Stockwell Professorship and Saul Litvinoff Distinguished
Endowed Professorship, Louisiana State University Paul M. Hebert Law Center
Moderator Ms. Gwenda Sepulvado

Track B *Balancing the Books: Financial Solutions for Unpaid Child Support
Assembly / Ms. Fredrika Louis, Financial Unit CSE Manager 1, Department of Children and Family Services
Caucus Room Ms. Megan Smith, Financial Unit CSE Consultant, Department of Children and Family Services
Moderator Ms. April Tate



SCAN for SLIDO Access

- 10:00-10:15**
Atrium **Break with Refreshments Sponsored by IBM**
- 10:15-11:15**
Workshops
- Track A**
Senate Room ***The Leadership Sprint: Accelerating Success in Child Support**
Darlene Smith, LSU CSE Trainer and Cheryl Hawkins, LSU CSE Trainer
Moderator Ms. Lekita Robertson
- Track B**
Assembly / Caucus Room *** Gold Medal Connections: Managing Interstate Child Support with Precision**
Mr. Gary Franklin, Attorney IV, BGC, Department of Children and Family Services
Ms. Charmine Anderson, CSE Policy Unit Consultant
Moderator Ms. Brandy Williams
- 11:15-12:15**
Break (All meeting rooms will be closed for the break)
- 12:15-1:30**
Constitution Hall **Senator Russell B. Long Stewardship Award Ceremony and Luncheon**
Sponsored by **Conduent**
Must have conference ID badge to attend; separate agenda provided
- 1:45-2:45**
Constitution Hall ***Turning Obstacles into Opportunities: Alternative Solutions to Contempt**
Honorable Patrice Oppenheim, 22nd Judicial District Court Judge
Ms. Britney Davis, Employment & Training Consultant, CSE Department of Children and Family Services
Ms. Brandy Williams, Employment & Training CSE Manager, Department of Children and Family Services
Moderator Ms. Amanda Troclair
- 2:45-3:45**
Constitution Hall ***Championing Families: An Olympic Approach to Military and Child Support**
Mr. Heath Dillon, Assistant District Attorney 30th Judicial District
Moderator Mr. Steve Landreneau
- 3:45-4:00**
Atrium **Break with Refreshments Sponsored by GreenCourt Legal Technologies**
- 4:00-5:15**
Constitution Hall ***Empowerment Relay: Domestic Abuse Violence Simulation**
LSEA Board Members
Materials Purchased and Course Sponsored by Stine Lumber
- 5:30-7:00**
Dinner (on your own)
- 7:00-11:00**
Constitution Hall **LSEA's Presidential Reception— “Going for Gold Olympic Dreams for Child Support”**
Sponsored by **RedMane Technology**
Must have conference ID badge to attend

