

**2019**

**LOUISIANA SUPPORT ENFORCEMENT ASSOCIATION  
ANNUAL TRAINING CONFERENCE**

**Paragon Casino Resort, Marksville, Louisiana**

***“Soldiers of Child Support”***

***Conference Agenda***

***March 13<sup>th</sup> - 15<sup>th</sup>, 2019***

***Board of Directors***

- Patricia Batiste, President
- Dione Tolliver, Vice President
- Robert “Bob” Levy, Treasurer
- LeKita Robertson, Secretary
- Miesha Beverly Brisco
- Donna Clayton
- Debra Henson
- Rennetta Wells
- Rebecca Lindsey
- K. Jacob Ruppert
- Lydia Scales
- Gwenda Sepulvado
- Ashley Smith
- Jamie Stout

***ABOUT US***

The Louisiana Support Enforcement Association is a non-profit Louisiana Corporation qualified as an exempt organization under I.R.S. Section 501(c)(3) which fosters a partnership among members of the Federal and State governments, the District Attorneys, the Judiciary, private business and other interested organizations to educate, improve and fulfill the mission of establishment, modification and enforcement of child and medical support orders in the State of Louisiana.

***OUR MISSION STATEMENT***

- ★ To promote the effective operation of a child support enforcement program in Louisiana by striving to develop a uniform approach to legal procedures and problems involved in administration of the program at all levels.
- ★ To serve as liaison for agencies interacting with the program, and when requested, advise such agencies concerning policy and procedure.
- ★ To take responsibility through regular meetings or by other means approved by the board of directors for continuing analysis of Federal and State legislation affecting the program. To act as advisor to agencies engaged in training of child support enforcement personnel



U.S. Bank is a proud issuer of Child Support Payments

Delivering Disbursements With ReliaCard<sup>®</sup>



## Your Reliable Choice

The U.S. Bank ReliaCard Program generates significant savings and optimizes the recipient experience with improved access to funds and numerous card features.

**CONTACT:** [prepaid@usbank.com](mailto:prepaid@usbank.com) | [usbankprepaid.com/reliacard](http://usbankprepaid.com/reliacard)

**Wednesday, March 13, 2019**

(\* Denotes CLE credits)

9:00 - 4:30           **Registration**  
*Chiqui 1*

9:00 – 4:30           **Exhibitors**  
*Foyer*

1:00 – 1:45           **Opening Ceremony & Call to Order:** Ms. Patricia Batiste, LSEA President

*Arsene/Belazair*

**Invocation:** Honorable William “Bill” Dunckelman, Hearing Officer 32<sup>nd</sup> JDC

**Welcome & Introduction of Special Guests:** Ms. Patricia Batiste, LSEA President

**Honorable Charles A. Riddle III, District Attorney, 12<sup>th</sup> Judicial District**

**Colonel Charles Jones, President, Avoyelles Parish Policy Jury**

**Recognitions:** Ms. Lydia Scales, CSE Director  
Department of Children and Family Services, State of Louisiana

**Special Guests:** Ms. Terri Ricks, Deputy Secretary,  
Department of Children & Family Services, State of Louisiana

**LSEA 2017-2018 President Award: Ms. Bonnie Lavignette**

Presented by: Ms. Rennetta Wells, Board Member

**Board Nominations:** Ms. Donna Clayton, Board Member,  
Nominations Committee Chairman

**Business Matters:** Mr. Robert “Bob” Levy, Board Member

1:45 – 2:00           Break with Refreshments  
*Foyer*

2:00 – 4:00           ***\*Hot Topics: A Panel Discussion of a variety of topics from Legal and Non-legal  
perspective***  
*Arsene/Belazaire*

*Participants:*

Ms. Sandra Broussard, DCFS Regional Administrator, CSE South / Attorney at Law

Ms. Tabatha Coleman, CSE Manager, Natchitoches CSE

Ms. Angela Davis, CSE Area Director, CSE-South

Mr. Daniel Doyle, CSE Area Director, CSE-North

Mr. Gary Franklin, DCFS Attorney 4, Bureau General of Counsel, State Office

Mr. Lonny Guidroz, Assistant District Attorney, 18<sup>th</sup> Judicial District

Ms. Konitra Jack, CSE Manager, State Office (Policy/Central Registry/Quality  
Control/Non IV-D)

Mr. F. Steven Landreneau, Assistant District Attorney, 36<sup>th</sup> Judicial District

Ms. Ashley Ledbetter, CSE Manager, State Office (Program Integration)

Mr. K. Jacob Ruppert, Hearing Officer, 10<sup>th</sup> Judicial District, Natchitoches Parish

Mr. William Tilley, DCFS Regional Administrator, CSE North

*Moderator Bob Levy; Facilitators Gwenda Sepulvado and Jamie Stout*

4:00 – 5:00 **District Attorney IV-D Administrator’s Meeting**

*Ofo*

4:00 – 5:00 **CSE Manager’s Meeting**

*Chiqui 3*

6:00 – 8:00 **Crawfish Boil**

*Market Place Buffett*

*Must have Conference ID badge to attend*

**Thursday, March 14, 2019**

8:00 - 12:00 **Registration**

*Chiqui 1*

8:30 to 5:00 **Exhibitors**

*Foyer*

7:30 – 8:30 **Breakfast**

*Foyer*

8:30 – 10:00 **Workshops**

Track A &B

*Arsene/Belazaire*

**\* *Social Security and Child Support***

Ms. Vicky Hargrave, District Manager, Social Security Administration, Alexandria, Louisiana  
*Moderator Miesha Beverly Brisco; Facilitators Jennifer Ivy & April Tate*

10:00 -10:15 **Break**

*Foyer*

10:15 – 11:45 **Workshops**

Track A &B

*Arsene/Belazaire*

**\* *Implementing 2018 Legislation***

Mr. Gary Franklin, DCFS Attorney 4, Bureau General of Counsel, State Office  
Ms. Konitra Jack, CSE Manager, State Office (Policy/Central Registry/Quality Control/Non-IVD)

*Moderator LeKita Robertson, Facilitators Sharon Arceneaux & Brittney McClain*

12:00 – 1:15 **Senator Russell B. Long Awards Ceremony & Luncheon**

*Mari Center*

(A separate agenda will be distributed for this event)

1:30 – 2:30

**Workshops**

Track A  
*Arsene*

***Customer Service, A Change is Coming!***

Ms. Angela Davis, CSE Area Director, CSE-South  
Ms. Alfreda Tillman Bester, Assistant Secretary, Department of Children & Family Services  
*Moderator Donna Clayton; Facilitators Cheryl Magee & Mary Beth Magee*

Track B  
*Belazaire*

**\* *Professionalism***

Mr. R. Preston Mansour, Attorney at Law, Director, Family Justice Center,  
Pineville, Louisiana  
*Moderator K. Jacob Ruppert; Facilitators Jennifer Ivy & Rebecca Lindsey*

2:30 – 2:45

**Break**

*Foyer*

2:45 – 3:45

**Workshops**

Track A  
*Arsene*

***Case Closure for Non-Cooperation***

Ms. Ashley Ledbetter, CSE Manager, State Office (Program Integration)  
Ms. Zeldia Thomas, CSE Program Consultant, State Office (Policy Unit)  
*Moderator Jamie Stout; Facilitators LaJoyce Taylor & Brittney McClain*

Track B  
*Belazaire*

**\* *HCR-21 Report***

Ms. Terri Ricks, Deputy Secretary, Department of Children & Family Services  
Ms. Lisa Trammell Sullivan, Hearing Officer, 4<sup>th</sup> Judicial District Court, Monroe, Louisiana  
Mr. Robert Levy, IV-D Coordinator, Louisiana District Attorneys Association  
*Moderator Debra Henson; Facilitators Dana Thompson & Megan Smith*

3:45 – 4:00

**Break with Refreshments**

*Foyer*

4:00 – 5:00

**Workshops**

Track A  
*Arsene*

***CSE Office Feud***

Ms. Deidra Davis, CSE Consultant  
Ms. Tammie Bridges, CSE Manager, Monroe & Tallulah  
*Moderator Renetta Wells; Facilitators; Brandi Williams & Jamie Stout*

Track B  
*Belazaire*

**\* *Ethics***

Honorable Charles A. Riddle III, District Attorney, 12<sup>th</sup> Judicial District  
*Moderator Patricia Batiste; Facilitators Jenni Whitmore & Elda Sherman*

**Evening Events**

5:30 – 7:30

**Louisiana Hearing Officers' Association (LaHOA) Meeting**

**Chiqui 3**

Hearing Officers Only

5:30 – 7:00

Dinner (on your own)

7:00 – 10:00

**LSEA's Presidential Reception-"Soldiers for Child Support"  
Social/Dance/Photo Booth**

**Mari Center**

*Must have Conference ID badge to attend*

**Friday, March 15, 2019**

**7:30-8:00**

**Breakfast**

*Foyer*

**8:00 - 9:00**

**\* *Compliance with Federal Timeframes***

*Arsene/Belazaire*

Ms. Amanda Gros, Assistant District Attorney, IV-D Program Administrator,  
19<sup>th</sup> Judicial District

Ms. Rennetta K. Wells, CSE Consultant

*Moderator Dione Tolliver; Facilitators Sharon Arceneaux & Brittney McClain*

**9:15-10:15**

**\* *Dealing with Self-Represented Litigants***

*Arsene/Belazaire*

Ms. Natashia Carter Benoit, Attorney at Law, Port Allen, Louisiana  
Honorable Patricia Koch, Judge, 9<sup>th</sup> Judicial District

*Moderator Dione Tolliver; Facilitators Sharon Arceneaux & Brittney McClain*

**10:30-12:00**

**Business Meeting & Introduction of Officials:** Ms. Patricia Batiste, President, LSEA

*Arsene/Belazaire*

**Federal OCSE Report:** Ms. Charity Casey, Program Specialist  
Office of Child Support Enforcement, ACF

**DCFS Report:** Mr. Sammy Guillory, Deputy Assistant Secretary,  
Department of Children & Family Services, State of Louisiana

**CSE Program Report:** Ms. Lydia Scales, CSE Director

**LDAA Report:** Mr. Robert "Bob" Levy, IV-D Coordinator,  
Louisiana District Attorneys Association

**Board Election Results:** Ms. Donna Clayton, Board Member,  
Nominations Committee Chairman

**CSE Awards:** Ms. Lydia Scales, CSE Director  
Ms. Patricia Cason, Program Manager 3

**LSEA Awards:** Ms. Dione Tolliver, Vice President, LSEA

**Closing Remarks:** Ms. Patricia Batiste, President, LSEA

**12:00– 1:00**

**LSEA Board Meeting**

*Chiqui 1*

*2019*

**LOUISIANA SUPPORT ENFORCEMENT ASSOCIATION  
ANNUAL TRAINING CONFERENCE**

***A Thank You to Conference Sponsors***

The LSEA Board of Directors and Membership wishes to express their sincere thanks to each sponsor for their support of our annual training conference. Without their generous support this much needed training would not occur. We simply do not have the words to express our gratitude to each of you.

